



CANADIAN VETERINARY  
MEDICAL ASSOCIATION

L'ASSOCIATION CANADIENNE  
DES MÉDECINS VÉTÉRINAIRES

## NEWS RELEASE

FOR IMMEDIATE RELEASE

August 10, 2020

### Alberta Equine Veterinary Practice Receives National Award for Excellence

OTTAWA, ON. – **Delaney Veterinary Services Ltd. (DVS)** has been recognized as *Practice of the Year* by the Canadian Veterinary Medical Association (CVMA) for outstanding achievement within their community. DVS' philosophy raises the bar for equine care by blending modern advances with time-honoured values, compassion, respect, and empathy.

"I heard clients speak highly of DVS, but I was inspired to nominate DVS for the CVMA Practice of the Year Award after my experiences, first, as a client, and now as an employee," states Dr. Jodie Santarossa, veterinarian with DVS. "As a veterinarian in the equine industry, I was aware of DVS' reputation as an excellent place for equine care and knowing one of the owners from vet school, I was not surprised by their delivery of the highest standard of care in the region."

DVS provides complete care for horses of all shapes and sizes and has grown from offering ambulatory services to becoming a state-of-the-art, full service surgical referral center. The management and staff are dedicated to patient well-being, offering the highest quality and compassionate care, work with owners to ensure the best possible outcome, and consider 24/7 emergency services essential to their patient's welfare and every owner's peace of mind.

"My first experience with DVS was as a client facing a difficult decision for one of my horses," continues Dr. Santarossa. "I had left the profession for a period when I was faced with a tough decision regarding our 33-year-old Arab horse, Moe. Moe's time was coming to an end and I understood it was going to be an exceptionally difficult day, so I wanted someone I did not know personally to facilitate Moe's transition so I would feel more comfortable expressing my grief. I booked an appointment at DVS with Dr. Melanie Tuplin who arrived promptly with her technologist. Both were highly professional, incredibly sensitive, patient, and compassionate during a most distressing experience. I am positive this experience influenced my decision to accept a veterinary position at DVS within a year."

DVS is anchored by practice owners, Drs. Lana Delaney and Ryan Shoemaker, who are a team in the clinic and beyond. The practice is a family affair with an additional four veterinarians on staff with specialties ranging from surgery and lameness to rehabilitation and dentistry. The practice also employs five registered animal health technologists, two veterinary assistants, one reproduction assistant, and nine office and facilities staff members.

- more -

[canadianveterinarians.net](http://canadianveterinarians.net)  
[veterinairesauCanada.net](http://veterinairesauCanada.net)

339, rue Booth Street  
Ottawa (Ontario) K1R 7K1

t • (800) 567-2862  
f • (613) 236-9681  
[admin@cvma-acmv.org](mailto:admin@cvma-acmv.org)

**One Profession, One Strong Voice.**  
**Une profession, une voix unifiée.**



CanadianVeterinaryMedicalAssociation



@CanVetMedAssoc | @Assoccanmedvet



CVMAACMV



@cvma.acmv

DVS is also a referral hospital equipped with high quality, modern equipment to serve their clients and provide client care for many referring veterinarians across the western provinces. The hospital is part of the University of Calgary's distributed learning for veterinary students and various animal health technology programs who visit their facility for specific learning opportunities or extended rotations.

"I know the pressures and responsibilities accompanying practice ownership, but I have always seen my employer's commitment, effort, and drive to offer the highest standard of care for patients, employees, and their businesses health," concludes Dr. Santarossa. "I also appreciate DVS' commitment to continuing education and I feel fortunate to work at this dynamic, evolving practice. DVS is worthy of this award and their national association's recognition."

Delaney Veterinary Services Ltd. takes pride in their role as educators and mentors future generations.

– 30 –

*Established in 2013, the CVMA Practice of the Year Award is sponsored by Scotiabank, a leader in banking services for professionals. The award recognizes a veterinary practice team for outstanding achievement within their local community. Such achievements may include innovations in provision of veterinary services, commitment to work-life balance, meaningful community or charitable involvement, or implementation of 'green' practice procedures.*

*The Canadian Veterinary Medical Association (CVMA) is the national and international voice for Canada's veterinarians, providing leadership and advocacy for veterinary medicine. Each year, the CVMA proudly recognizes individuals and groups for their outstanding contribution to veterinary medicine. Visit [canadianveterinarians.net](http://canadianveterinarians.net) to learn more about the CVMA.*

**Contact:** Alexandra Schlesiger, Assistant Manager of Communications & Public Relations  
Canadian Veterinary Medical Association (CVMA)  
[aschlesiger@cvma-acmv.org](mailto:aschlesiger@cvma-acmv.org)