The CVMA Convention brings a unique workshop geared to the entire veterinary team for the first time — from the veterinarian, to the hospital manager, to the receptionist. Every single staff member, regardless of their role in the hospital, is a leader because they shape a client’s view of the practice.

The CVMA has offered the CVMA Emerging Leaders Program (ELP), open to CVMA and Registered Veterinary Technologists and Technicians of Canada (RVTTC) members, for the past five years. The ELP, an evidence-based, experiential program, helps individuals to be their “best selves”.

In 2015, we are taking a step further to help all team members learn how to be more effective working together. While a veterinarian should consider taking the ELP to learn how to be their best self before embarking on the team-building workshop, the curriculum of either day is not interdependent on the other.

The “Leadership for Your Team” workshop will help your team work better together in a synergistic and seamless fashion. At the end of the day, participants will:

• be better equipped to work together with peers in the healthcare team setting;
• understand organizational culture and that a set of core values is the key to optimizing work performance/client service/medical care;
• know how to effectively solve challenging exercises as a team;
• be able to explore how they can set a core values code at home and for their hospital; and
• be able to explore an area of medicine where they would like to enhance medical recommendations and client compliance for their practice.

This workshop will help make a good veterinary practice become great for an investment of about $300 per staff member. Developing and adhering to common goals and values is essential for all successful teams. Individuals can choose a daily registration or attend with a general convention registration.

Facilitator

CVMA is bringing back Dr. Rick DeBowes to show you that practice can be fun if you let it be! As Professor of Surgery and Director of the Professional Life Skills Program at Washington State University, College of Veterinary Medicine, Dr. DeBowes has practiced in both private small animal practice and academic equine practice settings. He is a frequent speaker and presenter of leadership programs and co-developed the AVMA Veterinary Leadership Experience and a series of other interactive, experiential leadership education experiences for healthcare team members. These unique programs have been presented to students, faculty, practitioners and healthcare team members in numerous countries across four continents.

To register, visit www.canadianveterinarians.net.